

# Total Technology Resources

## Introduction

This case study of Total Technology Resources is based on an October 2020 survey of SonicWall TZ270/370/470 customers by TechValidate, a 3rd-party research service.

“I prefer the changes and find it intuitive. SonicWall offers reliable products that are always improving, great support, and reseller value.”

- William Press, Project Manager

## Challenges

The business challenges that led the small-business computer software company to evaluate and ultimately select SonicWall included:

- Easing central management of firewalls across distributed sites
- Lowering total cost of ownership
- Consolidating security and networking features in a single solution
- Optimizing network security performance
- Providing greater scalability for network security

## Use Case

Press first onboarded the SonicWall TZ270/370/470 Series firewall in a lab environment.

He reports that he loves the new user interface and onboarding the firewall with the SonicExpress mobile app.

“They work seamlessly. The new UI is easier to use.”

## Results

Total Technology Resources reports that the new SonicWall Gen 7 TZ hardware offers the following enhancements compared to previous Gen 6 hardware:

- Faster performance
- Easier onboarding
- Easier management

Press found the most beneficial features of the TZ270/370/470 Series firewall to the company included:

- Multi-gig or gigabit interfaces
- Additional storage
- 5G/LTE/4G cellular failover support

He agrees that monitoring the firewall or making changes is easier.

### Company Profile

Company:  
**Total Technology Resources**

Company Size:  
**Small Business**

Industry:  
**Computer Software**

### About SonicWall

SonicWall delivers Boundless Cybersecurity for the hyper-distributed era in a work reality where everyone is remote, mobile and unsecure. SonicWall safeguards organizations mobilizing for their new business normal with seamless protection that stops the most evasive cyberattacks across countless exposure points and increasingly remote, mobile and cloud-enabled workforces. By knowing the unknown, providing real-time visibility and enabling breakthrough economics, SonicWall closes the cybersecurity business gap for enterprises, governments and SMBs worldwide. For more information, visit [www.sonicwall.com](http://www.sonicwall.com) or follow us on Twitter, LinkedIn, Facebook and Instagram.

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